



In accordance with changing guidelines, Tiny Tempos/Tempos Performing Arts ("TEMPOS") has revised the terms and conditions of the classes. If you have enrolled via our online portal then you have agreed these terms through enrolment in our classes. If you have any questions please email us. Thank you.

Terms & Conditions

Child Protection and Safeguarding

Tempos is committed to the safety of all persons who attend our lessons and to deliver the highest standard of service. Our Safeguarding policies are available upon request. Participating in a Tempos class is entirely at your own risk without any proven negligence, breach of duty of care or lack of due diligence by Tempos and its teachers. You must provide a completed and signed enrolment form online for each child participating in a class including an emergency contact number & any relevant medical information.

Holidays and sickness

Regrettably we cannot offer discounts or refunds to cover your booked holidays due to the need to ensure continuity of service.

We offer "make up" classes for illness or injury which are redeemable in any similar available class within the same term. These must be booked in advance and are not transferrable into a new term or for a different student.

Cancellation of Classes

Tempos will endeavour to run classes as scheduled unless there is an event that is outside of our control. Parents will be notified of any cancellations/changes.

(Please check the Tempos Facebook pages/websites regularly and make sure your contact details are kept up to date on our database).

We will aim to offer an additional class for any cancelled session. We cannot automatically offer refunds. Tempos is not responsible for any classes cancelled due to events outside of our control.

Illness

We ask parents to keep their children at home if they have a serious infection and to inform us as to the nature of the infection/illness so that other parents can be alerted. Please keep your child at home if he/she:

- Has a fever or has had one in the previous 24 hours
- Has had an upset stomach or diarrhoea in the previous 48 hours
- Has heavy nasal discharge and/or discharging eyes
- Has symptoms of a possible communicable diseases such as:
 - Covid-19 – please also refer to our Covid-19 policy
 - Measles
 - Chicken pox
 - German measles
 - Whooping cough
 - Impetigo
 - Scarlet fever
 - Hand, foot and mouth disease
 - Norovirus

We cannot offer a refund for a lesson missed due to illness – please see "make up" class policy above.

Class Etiquette

To ensure the correct teaching of dance, physical contact may be necessary to guide students into the correct stance etc. We will always make these corrections with due care and respect for dignity.

In any Parent & Child class, the parent is responsible for the child's welfare and behaviour while participating in the class so that it doesn't negatively impact other families.

Code of Conduct

All parents are expected to behave in a polite and courteous manner when participating in or dropping off/picking up students from Tempos classes/performances.

We treat everyone with respect and expect the same in return. Failure to do so may result in your child being asked to leave Tempos and your agreement with us being cancelled immediately with no refunds for remaining classes.

We prefer open and constructive dialogue so any issues should be raised via email to info@temposperformingarts.co.uk in the first instance so they can be dealt with in the correct manner.

Data Protection

The information given upon enrolment contains personal data. Tempos will record, process and keep your personal information secure in accordance with the General Data Protection Regulation Act.

Protection of property

Please note that your property is your responsibility and Tempos cannot take any responsibility for the safeguarding of these items.

Marketing

By enrolling in classes and accepting these T's & C's, you agree that any pictures or videos taken during Tempos classes, events, trips, shows, watch weeks, performances or workshops can be used for chorographic/marketing purposes on our website and social media pages.

Supervision

Tempos Performing Arts are not responsible for children's actions when they are onsite before or after classes. Please ensure your child is supervised at all times and is respectful to other venue users/venue property.

Acro Dance

Any child participating in our Acro Dance classes must complete and sign an additional disclaimer. All Acro Dance students must take an additional ballet, street or lyrical class with TPA.

Payments and Notice period

Fees are payable in advance by the methods noted on your invoice/enrolment information.

Parents / Guardians agree to notify Tempos in writing the withdrawal of their child and give **FOUR WEEKS NOTICE**.

Parents will be expected to keep their fees up to date and all non-attended classes must be paid for.

Any fees which are more than 3 weeks overdue will be subject to a one-off Late Payment fee of £25 and a further 10% will be added to the total invoice for each additional week they remain unpaid.

Any fees that remain unpaid after 8 weeks will be escalated to an external claims procedure.

Any student with outstanding fees will not be permitted to attend classes until fees are paid up to date.

Commitment to Equal Opportunities

Tempos has a commitment to ensure that the equipment and activities are value and worth to everyone regardless of race, culture, language, gender, age, experience, religion, background, ability or disability.

Changes to Terms and Conditions

Tempos reserves the right to update these T&Cs. We will inform you of changes through regular channels of communication and you have 14 days to opt out of accepting changes in writing.

Agreement

By enrolling in classes via our online registration system, you have agreed to all our T's and C's as stated here and in your enrolment email.

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